

Does your patient need an ambulance? Booking Checklist

Before calling our healthcare professional number **0300 330 0295**, please use this checklist to ensure you have the information we may ask for.

| | ✓ | Notes |
|--|---|-------|
| Vital signs measurement or NEWS2* score, where possible and appropriate | | |
| Summary of patient's condition | | |
| Name of authorising healthcare professional (HCP) – or deputy | | |
| Contact details of authorising HCP | | |
| Location the patient needs collecting from | | |
| Destination (including ward/clinic) | | |
| Patient's full name | | |
| Patient's NHS number | | |
| Patient's mobility (walking /wheelchair/ stretcher / incubator – including type) | | |
| Provide details of any patient infections | | |
| Advise if there are any family or clinical escorts | | |
| If the patient requires medication en-route, is it ready to transport? | | |
| Could the patient travel with others as part of a multi-occupancy transfer? | | |
| Probability of clinical deterioration | | |
| Special requirements / instructions | | |
| Anything else you think we need to know | | |

*The National Early Warning Score (NEWS2) should be used to help your decision making, but does not replace clinical judgement. A copy of NEWS2 can be found in our 'guide to requesting an ambulance' available to view or download at <https://improvement.nhs.uk/news-alerts/safe-adoption-of-NEWS2/>

